

COMMERCIAL VEHICLE SAFETY ALLIANCE



An Association of State, Provincial and Federal Officials
Responsible for the Administration and Enforcement of Motor
Carrier Safety Laws in the United States, Canada and Mexico.

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EXECUTIVE POLICY NO. 17

SAFETY INFORMATION CORRECTION PROCEDURES

While all member jurisdictions strive to maintain concise, accurate motor carrier safety information, it is recognized that errors of various types will find their way into the national inspection and accident information systems. Frequently these errors are caught and corrected prior to upload to the national system (MCMIS), however, many go undiscovered until noticed by motor carriers.

The Commercial Vehicle Safety Alliance (CVSA), through its Information Systems Committee, recently finalized a recommended uniform procedure for motor carriers to follow in communicating with various jurisdictions about disputed safety records.

To resolve disputed safety records, (CVSA) recommends the following procedure:

- ! Motor carriers noting erroneous records should contact (in writing) a representative of the state/provincial agency which conducted the inspection (Event jurisdiction).
- ! The motor carrier should explain what data or record he thinks is in error, and submit documentation to support the correction.
- ! Upon satisfactory showing that an error exists and that correction is warranted, the event jurisdiction will be responsible for assuring that the appropriate correction is made, and as necessary, re-upload the record via SAFETYNET.
- ! The Event Jurisdiction will promptly acknowledge motor carrier inquiries and keep carriers informed of the status and decisions made on disputed records. Carriers should understand that the timeframe for resolving these issues will depend on their complexity and the submission of adequate documentation .

CVSA, through its Information Systems Committee, will maintain and periodically update a

list by jurisdiction of the appropriate persons to contact about disputed safety records and this will become a part of CVSA's Operations Manual under Tab V.

STATE POINT OF CONTACT

ALABAMA	(334) 242-4395
ALASKA	(907) 345-0681
AMERICAN SAMOA	(684) 699-9199
ARIZONA	(602) 223-2413
ARKANSAS	(501) 569-2426
BRITISH COLUMBIA	(250) 387-6724
CALIFORNIA	(916) 375-2805
COLORADO	(303) 273-1875
CONNECTICUT	(860) 528-6388
DELAWARE	(302) 284-4486
DISTRICT OF COLUMBIA	(202) 727-1698
FLORIDA	(850) 488-7920
GEORGIA	(404) 559-6611
GUAM	(671) 635-3004
HAWAII	(808) 692-7661/7665
IDAHO	(208) 884-7220
ILLINOIS	(217) 785-3032
INDIANA	(317) 615-7401
IOWA	(515) 237-3218
KANSAS	(785) 827-3065
KENTUCKY	(502) 564-3276
LOUISIANA	(504) 925-6113
MAINE	(207) 624-8939
MARYLAND	(410) 582-5733
MASSACHUSETTS	(508) 369-1005
MICHIGAN	(517) 333-4379

MINNESOTA	(651) 405-6178
MISSISSIPPI	(601) 961-5465
MISSOURI	(573) 751-4653
MONTANA	(406) 444-5447
NEBRASKA	(402) 471-0107
NEVADA	(775) 684-4823
NEW HAMPSHIRE	(603) 271-3356
NEW JERSEY	(609) 530-8033
NEW MEXICO	(505) 827-0390
NEW YORK	(518) 457-4613
NORTH CAROLINA	(919) 733-4077
NORTH DAKOTA	(701) 328-2455
NORTHERN MARIANAS ISLAND, SAIPAN	(670) 234-6055
OHIO	(614) 644-8222
OKLAHOMA	(405) 521-6108
ONTARIO	(905) 704-2465
OREGON	(503) 378-4601
PENNSYLVANIA	(717) 787-7445
PUERTO RICO	(787) 756-1927
RHODE ISLAND	(401) 444-1183/1140
SOUTH CAROLINA	(803) 896-5509
SOUTH DAKOTA	(605) 773-7125
TENNESSEE	(615) 251-5234
TEXAS	(512) 424-2053
US VIRGIN ISLANDS	(809) 776-5820
UTAH	(801) 965-4266
VERMONT	(802) 828-2078
VIRGINIA	(804) 378-3489
WASHINGTON	(360) 753-0337
WEST VIRGINIA	(304) 340-0329

WISCONSIN	(608) 266-5524
WYOMING	(307) 777-4319